

CLAIM AMENDMENTS

Please amend the claims as follows in accordance with the Revised Format of Amendments under 37 C.F.R. § 1.121.

- 1 1.(currently amended) An enduser diagnostic system, comprising:
- 2 (a) a network addressable device;
- 3 (b) a computer-based system, the computer-based system including a system
- 4 registry; and
- 5 (c) an inspector linked with the system registry and the network addressable
- 6 device wherein the inspector compiles examination data for the computer-
- 7 based system , said examination data comprised of configuration data and
- 8 diagnostic data of past solutions to error problems for said computer based
- 9 system, and wherein the examination data is displayed by the computer-
- 10 based system for user approval prior to connecting with the network
- 11 addressable device.
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- 1 2.(original) The system according to claim 1 further comprising:
- 2 (a) a browser linked to the network addressable device; and
- 3 (b) wherein the inspector is linked with the browser.
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- 1 3.(original) The system according to claim 2 wherein the inspector comprises a plugin
- 2 integrated with the browser.
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- 1 4.(original) The system according to claim 1 wherein the network addressable device
- 2 includes:
- 3 (a) a support resources component; and
- 4 (b) wherein the inspector is linked with the support resources component.
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- 1 5.(original) The system according to claim 1 wherein the inspector obtains configuration
- 2 data associated with the computer-based system.
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- 1 6.(original) The system according to claim 1 wherein the inspector obtains diagnostic
- 2 data associated with the computer-based system.

1 7.(original) The system according to claim 1 wherein the inspector includes a repository;
2 and
3 (a) wherein the inspector stores diagnostic data in the repository.

1 8.(canceled)

1 9.(canceled)

1 10.(previously presented) The system according to claim 1 wherein only the examination
2 data approved by the user is sent from the computer-based system to the network
3 addressable device.

1 11.(currently amended) A method for computer-based error interpretation, comprising:
2 (a) engaging an inspector linked with a computer-based system;
3 (b) generating examination data associated with the computer-based system via
4 the inspector , said examination data comprised of configuration data and
5 diagnostic data of past solutions to error problems for said computer based
6 system , wherein the examination data is displayed by the computer-based
7 system for user approval prior to connecting with a network addressable
8 device; and
9 (c) sending the examination data to the network addressable device.

1 12.(original) The method according to claim 11 further comprising the step of installing the
2 inspector within the computer-based system.

1 13.(original) The method according to claim 11 wherein the step of generating
2 examination data for the computer-based system includes the step of
3 obtaining configuration data associated with the computer-based system.

1 14.(original) The method according to claim 13 wherein the step of obtaining configuration
2 data includes the step of accessing a system registry provided by the
3 computer-based system via the inspector.

1 15.(original) The method according to claim 11 wherein the step of generating
2 examination data for the computer-based system, further includes the step of
3 obtaining diagnostic data associated with the computer-based system.

1 16. (canceled)

1 17.(previously presented) The method according to claim 11 wherein the step of displaying
2 the examination data for user approval includes the step of editing the examination data for
3 user approval.

1 18.(original) The method according to claim 11 wherein the step of sending the examination
2 data to the network addressable device, includes the step of sending only the examination
3 data approved by the user from the computer-based system.

1 19.(original) The method according to claim 11 further comprising the step of deriving a
2 solution to the error with the network addressable device based on the examination data.

1 20.(original) The method according to claim 19 wherein the step of deriving a solution
2 includes the step of storing the solution to the error within a repository provided by the
3 inspector.